

Richard Paul Colonna

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Senior-Level IT Manager

Risk Assessment | Vendor Leadership | Change Management

Knowledgeable and pragmatic IT leader with 15+ years of experience in related roles. Known for the ability to think outside-the-box when supervising and mentoring teammates, liaising with third-party suppliers, and interfacing with clientele on a day-to-day basis. Recognized as a hardworking, dedicated professional with a track record of success working with a global workforce on behalf of JPMorgan.

- Operations Management
- Budgeting & Cost Controls
- Best Practices & Procedures
- Process Improvements
- Project Management
- Strategic Planning & Analysis
- New Business Development
- Client / Customer Service
- Workforce Management
- Team-Building & Leadership
- Staff Supervision
- Interpersonal Communications

PROFESSIONAL EXPERIENCE

JPMORGAN CHASE & CO, Jersey City, NJ

2011 – Present

Vice President / Information Risk Lead, 2017 – Present

- Evaluated and consulted with JPMC third party suppliers on their risk and control framework.
- Collaborated with JPMC third party suppliers Chief Information Security Officer to identify deficiency within their Internally hosted and or Cloud based service offerings to ensure they meet minimal security requirements.
- Identified security risks, suggested remediation plans, and negotiated acceptable levels of residual risk.
- Counseled the Lines of Business with identified breaks which required Risk Acceptance

Vice President / Business Controls Manager, 2013 – 2017

Served as Head of Business Controls for the Enterprise Compute Services (ECS) business unit which consisted of 500+ employees. This included leading Risk and Controls, Operations and Vendor Management geographically diverse and high-performance teams across multiple levels and with global reach.

- ***Risk and Controls Manager***
 - Lead the ECS business unit Risk and Controls team who was responsible for designing and implementing a comprehensive information security and risk management program.
 - Responsible for managing security risks in a manner that meets compliance, quality, legal and regulatory requirements, and aligns with and supports the risk posture of the firm
 - Collaborated with business and functional leadership to identify the business units information and cyber security risks; assess associated threats and vulnerabilities, build and manage treatment plans, and negotiate acceptable levels of residual risk.
 - Governed, manage and monitor the security controls framework to protect the business units information assets and digital technology systems and effectively mitigate significant risks.

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Page Two of Two

- **Operations Performance Manager**
 - Maintained responsibility over a \$20MM enterprise independent software vendor budget. Liaised with managerial leaders to negotiate / review contracts and identify new resource opportunities for teammates.
 - Managed the financial approval pipeline for ECS. Authored supportive documentation as necessary.
 - Directed, managed, and developed the enterprise operations team in support of supply chain management for all system applications and services.
 - Maintained product software license key lifecycle. Ensured evergreen maintenance across all TAMS and SEAL administration processes.

- **Vendor Manager**
 - Ensured governance across all vendors through third-party oversight and strategic risk assessment.
 - Generated executive vendor reviews to assess their efficiency and productivity for ECS
 - Managed and governed a portfolio of 100+ vendors through a variety of strategies, including third-party oversight, profile building, contract management, and risk identification.

Vice President / Technical Operations Manager, 2011 – 2013

- Supervised and managed 19 engineers through North America and India.
- Facilitate 10,000 global DNS / DHCP and 3,000 global firewall changes per month.

Previous experience as Manager of Global Data Network with Merck & Co. Inc. from 2005 to 2011

EDUCATION & CREDENTIALS

Master of Information Systems, Keller Graduate School of Management, New York, NY

Bachelor of Science in Information Systems, Saint Leo's University, Saint Leo, FL

Certified in Risk and Information Systems Control (CRISC)

ISACA Member, NYC Chapter

Amazon Web Services Practitioner